

Job Title: Office Supervisor – Mobile Unit – 20hrs/wk

Reports To: Patient Process Manager

Person Presently in Position:

Job Purpose: Lead and maintain a controlled professional mobile office environment to maintain a culture of excellence.

Program Responsibilities:

- 1. Maintain the skills of Shift Supervisor, Advocate, and Receptionist as well as the DataFocus Applications
- 2. Lead shifts as Shift Supervisor regularly
- 3. Oversee FOCUS Patient Process and Timing Quality Control for the shifts run at your office location
- 4. Be prepared to handle unusual or difficult situations as they occur and report any out of the ordinary to the Patient Process Manager
- 5. Keep Patient Process Manager informed of anything out of the ordinary, issues and/or concerns
- 6. Partner with Operations Director to assist in maintaining office supplies and vendor relations at your office location
- 7. Responsible for the day-to-day Mobile Unit operations, including but not limited to: driving the Mobile Unit to appropriate destinations, documenting and overseeing the care, maintenance, and mechanical operations of the MU
- 8. Maintain a Mobile Unit Pit Crew to serve in the care, maintenance, and mechanical operations of the MU
- 9. Assist with coordination of tours, observations, community appearances, and participation at other venues as opportunities arise or as requested by AWC Executive Staff
- 10. Responsible to maintain connection to the North and West office locations, including but not limited to: working open shifts, meetings and teams as assigned

Personnel Responsibilities: None

Fiscal Responsibilities: Assist with assessments for annual Mobile Unit budget determination **Community Responsibilities**:

1. Attend community events as required by the Executive Director

Other Responsibilities:

- 1. Attend Staff and Volunteer Meetings and events as required
- 2. Assist with fundraising events as required
- 3. Serve on Assure Teams as assigned

Qualifications:

- 1. Meet the requirements located on the Assure Women's Center application
- 2. Must be a qualified trained Shift Supervisor, Advocate, and Receptionist
- 3. Valid driver's license with an excellent driving record
- 4. Good communication skills and organizational skills